

# ANDREW DAVIES

7636 S. Eaton Way, Littleton, CO 80128

iubmadiwtu@hotmail.com

(720)366-0203

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## SUMMARY OF QUALIFICATIONS

- IN DEPTH KNOWLEDGE OF A VARIETY OF NETWORK AND DESK APPLICATIONS
  - SUCCESSFULLY ABLE TO LEARN NEW PROGRAMS QUICKLY AND EFFICIENTLY
  - COMMUNICATES EFFECTIVELY, VERBAL OR WRITTEN, WITH ALL MANAGEMENT AND STAFF
  - POSSESSES A STRONG ABILITY TO ESTABLISH AN INSTANT RAPPORT WITH ALL INDIVIDUALS
  - FOCUSES ON ALL ASPECTS OF PERSONAL AND PROFESSIONAL GROWTH, WILLING TO ACCEPT CHALLENGES
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## TECHNICAL EXPERIENCE

### **DESKTOP SUPPORT**

DESKTOP SECURITY ADMINISTRATION ■ SUPERVISORY PROBLEM RESOLUTION  
INSTALLATION AND MAINTENANCE OF WINDOWS 95, 98, 2000, XP & LINUX ENVIRONMENTS  
AS/400 PEGASUS USER SUPPORT ■ BROADBAND CUSTOMER SERVICE  
MS OFFICE TRAINING ■ DIAL-UP CONNECTIONS ■ HARDWARE MAINTENANCE

### **SERVER SUPPORT**

SERVER SECURITY ■ USER MANAGEMENT ■ BACKUP SYSTEMS ■ MISSION CRITICAL SERVERS  
DEVELOPMENT SYSTEMS ■ TERMINAL SERVER ■ PROXY MANAGEMENT  
LINUX, OPENBSD, WINDOWS 2000 SERVER & WINDOWS EXCHANGE 2003 SERVER  
LDAP, SAMBA & NETATALK SYSTEMS INTEGRATION ■ NOVEL NETWARE NETWORKS

### **NETWORKING**

DESIGN ■ IMPLEMENTATION ■ INTERNAL NETWORK SECURITY ■ INSTALLATION ■ MAINTENANCE  
EXTERNAL NETWORK SECURITY ■ NETWORK HARDWARE ■ WLAN  
PHONE SYSTEMS ■ TOSHIBA STRATA ACD ■ OAISYS TRACER & TASKE  
CISCO PRODUCTS (IP PHONE SYSTEMS, ROUTERS, SWITCHES)

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## PROFESSIONAL HISTORY

### WATERMARK FINANCIAL PARTNERS

DENVER, CO 01/2005 – PRESENT

COMPUTER/NETWORK SPECIALIST/IN-HOUSE TECHNICAL SUPPORT

### BEST BUY

LAKEWOOD, CO 11/2003 – 01/2005

TECHNICAL SERVICE/SALES REPRESENTATIVE

### FOOTE, CONE & BELDING (FCB) NEW ZEALAND

AUCKLAND, NZ 12/2002 – 08/2003

INFORMATION SYSTEM ASSISTANT

### SKILLED ENGINEERING

AUCKLAND, NZ 06/2002 – 12/2002

INFORMATION SYSTEM ADMINISTRATOR

### GLENDOWIE COLLEGE

AUCKLAND, NZ 03/2001 – 12/2002

NETWORK AND SECURITY ADMINISTRATOR

### IHUG (INTERNET SERVICE PROVIDER)

AUCKLAND, NZ 06/2000 – 04/2002

SENIOR TECHNICIAN, TECHNICAL HELPDESK

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## EDUCATION

### AUCKLAND UNIVERSITY OF TECHNOLOGY

AUCKLAND, NZ 1999 – 2003

### BACHELOR OF APPLIED SCIENCE – *Software Development*

*In progress-to be completed August, 2005*

### CCNA (CISCO CERTIFIED NETWORK ASSOCIATE)

CLASSES 1 - 4 CISCO NETWORKING ACADEMY TRAINING FOR THE CCNA EXAM

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## References

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### JAMES MARTINO

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### PETER MANGIN

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### CLAIRE FOLEY

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### OPERATIONS/ADMINISTRATION ASSISTANT

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